



## Everyday Grocery Savings™ - FAQ

### GENERAL QUESTIONS

- Q. What is Everyday Grocery Savings?**  
A. With Everyday Grocery Savings you can receive up to \$500 worth of grocery coupons annually. Choose from a list of over 1,000 name-brand items.
- Q. What if I want to order my coupons through mail-order rather than online?**  
A. Please contact Member Services at 1-888-751-0432 to request your Everyday Grocery Savings booklet. Please keep the original Certificate you received with the Activation Code as the booklet will NOT have another Activation Code.
- Q. What types of coupons can I order?**  
A. You will get manufacturers coupons that you can use at the supermarket of your choice. These are the exact same types of coupons that are in the Sunday newspaper.
- Q. Where can I redeem my coupons?**  
A. They can be used at any supermarket that accepts coupons. You are not restricted.
- Q. What is the face value of the coupons?**  
A. The face value of the coupons range from \$.10 to \$2.50, with an average value of \$.50.
- Q. How long is my Everyday Grocery Savings membership good for?**  
A. Your membership is good for one year from your activation date or up to \$500 in coupons, whichever comes first. Your activation date is the date you initially sign on to this website using the Activation Code found on your Everyday Grocery Savings Certificate. If you are ordering coupons through mail-order, your activation date is the date we receive and process your first order.
- Q. Do the coupons have an expiration date?**  
A. Yes, the expiration date is set by the manufacturer and is generally 90 days. As long as we have the coupons, we will keep them posted online until 10 days before they expire.

### ONLINE – EVERYDAY GROCERY SAVINGS

- Q. How do I access this benefit?**  
A. Login to [www.everydaygroceriesavings.com](http://www.everydaygroceriesavings.com). First-time users will need to enter their Activation Code found on the Certificate.
- Q. How do I receive my coupons?**  
A. Once you have selected your name brand grocery coupons, and checked out of the system, your order is electronically forwarded to the fulfillment center, where your packet is assembled and mailed directly to your home via first-class mail.
- Q. How long does it take before I receive my order?**  
A. You'll receive your coupons in 3 - 5 working days from the time you submit the online Coupon Selection Form.

- Q. How often can I order?**  
A. Order as often and as many times as you want 24 hours a day, 7 days a week.
- Q. Is there a minimum number of coupons that I must select?**  
A. There is no minimum. You choose the savings that suits you best!
- Q. Is there a maximum number of coupons that I can select?**  
A. You can choose as many different types of coupons as are available. However, there is a maximum of 10 coupons per category, per order.
- Q. Do the coupon offers change every month?**  
A. Yes, our inventory of coupons changes daily. We add new coupons every day to keep our database full and current. You will always see the most current coupons available online.

### MAIL ORDER – EVERYDAY GROCERY SAVINGS BOOKLET

- Q. Can I order a second Grocery Coupon booklet after I have used the certificates in my first book?**  
A. Yes. Each time you receive your booklet, you will also receive a Reorder Form.
- Q. I've been asked to make 48 choices on the Grocery Coupon Order Form. Will I receive coupons for every selection that I make?**  
A. No. Making 48 selections allows some flexibility in filling your orders, since certain coupons may be temporarily out of stock. You will never receive coupons for all your selections, so it's advisable to vary your selections from week to week.
- Q. How long will it take for me to receive my first order?**  
A. It usually takes one to two weeks to receive your coupons. Please note that you don't have to wait until you receive your order before sending in another Grocery Coupon Order Form. After you get started, by placing an order every week, you could expect to receive a fresh supply of coupons every week.
- Q. Is it important to have my selections on the Grocery Coupon Order Form listed in numerical order?**  
A. No, just follow the sample in your booklet.
- Q. How are the selections on my order filled?**  
A. Order fillers usually pick three coupons for each available selection you make, proceeding in numerical order until a total of \$10 in face value is reached.
- Q. Will I always get exactly \$10 worth of coupons?**  
A. You will receive \$10 worth of coupons plus an extra \$2 in coupons to cover your \$2 handling fee.